

## Network and Connectivity Solutions

In today's high-tech, highly connected environment, responsive and reliable networks are mission-critical. Informatix' Network and Connectivity Services Group keeps your operations running smoothly.



### Our Staff

Informatix' experienced professionals include Microsoft-certified Systems Engineers, Microsoft-certified System Administrators, and Cisco-certified Network Associates.

### Our Services

Informatix delivers a wide range of network and connectivity services. We help you plan, deploy, optimize, manage, and run your networks. Every step of the way, we focus on optimizing efficiency and productivity while reducing costs and risks.

### Network Consulting

Informatix offers experience and proven methodologies to help your organization achieve its goals. We follow industry standards but never use a cookie-cutter approach. Our team works closely with you to understand your unique needs and deliver solutions that are right for you.

### Project Management

- Installation and upgrades
- Requirements specification
- Acquisition support
- Full SDLC support
- PMI best practices

### Technology Assessment

- Organizational structure
- Processes
- Software
- Hardware evaluation
- Comparison to industry standards
- Recommendations

### Strategic Planning

- Infrastructure review
- Requirements identification
- Alternatives assessment
- Recommendations
- Goals, priorities, and vision
- Implementation plans

### Feasibility Studies

- Research
- Risk and issue evaluation
- Technical, operational, and economic assessments
- Solution identification and evaluation
- Recommendations

### Disaster Recovery

- Prevention planning
- Mitigation planning
- Documentation
- Backup and restoration
- Training and simulation tests
- Onsite support

### Asset Management

- Asset inventory
- Process implementation
- License-status tracking
- Support-sunset tracking
- Unlicensed software ID
- Cost control

# Network Services

## Network Implementation Services

Informatix has the deep skills and broad experience to help you plan, implement, and leverage network technology. We translate business and strategic goals into detailed network requirements that work in the real-world.



### Networks

- WANs, LANs and WiFi
- Layer 2/3 switching
- Consumer- and enterprise-class routers
- Cisco IOS
- PIX Firewall
- Cat OS

### Servers

- Windows NT, 2000, 2003
- Active Directory
- Group Policy
- Data backup
- Data retention
- Enterprise storage (NAS, disk array)

### Network & System Integration

- High-speed data circuits
- Voice circuits
- Requirements assessment
- Design and planning
- Deployment
- Training

### Hardware & Software

- Requirements assessment
- Design
- Acquisition support
- Installation

### Legacy Systems

- Monitoring
- Support
- Upgrades
- Integration
- Migration

### Interactive Voice Response (IVR) Systems

- Analysis and design
- Installation
- Upgrades
- Maintenance

## Internet & Intranet Services

Informatix provides a full range of Internet and intranet security services, from turn-key solutions to supplemental staffing and support. In today's environment, the Internet is both an advantage to our effectiveness and a point of vulnerability. Informatix helps you take full advantage of the latest technology to maximize the benefits while reducing the risks.

### E-mail

- Configuration
- Installation
- Optimization
- Server implementation and support
- Microsoft Exchange & Eudora

### Security

- Installation and upgrades
- Gateway, e-mail, server, desktop PC, laptop, and PDA protection
- Firewall management
- Host-based intrusion detection

### Connections

- Design
- Customization
- Remote access, including Virtual Private Networks (VPNs)
- Voice, video, and data integration

### Web Hosting

- High-bandwidth access
- Full redundancy
- Offsite backups
- 24x7 monitoring and support

## Network Support Services

Our experienced and trained support technicians provide a full range of support services tailored to your specific needs.



Informatix Inc.  
101 Montgomery  
Suite 2600  
San Francisco, California 94104

<http://www.informatixinc.com>  
Phone: 415 365-1515  
Fax: 415 365-1516  
E-mail: [info@informatixinc.com](mailto:info@informatixinc.com)